



Release Notes

Update: v1.27.6

Osprey Web Browser

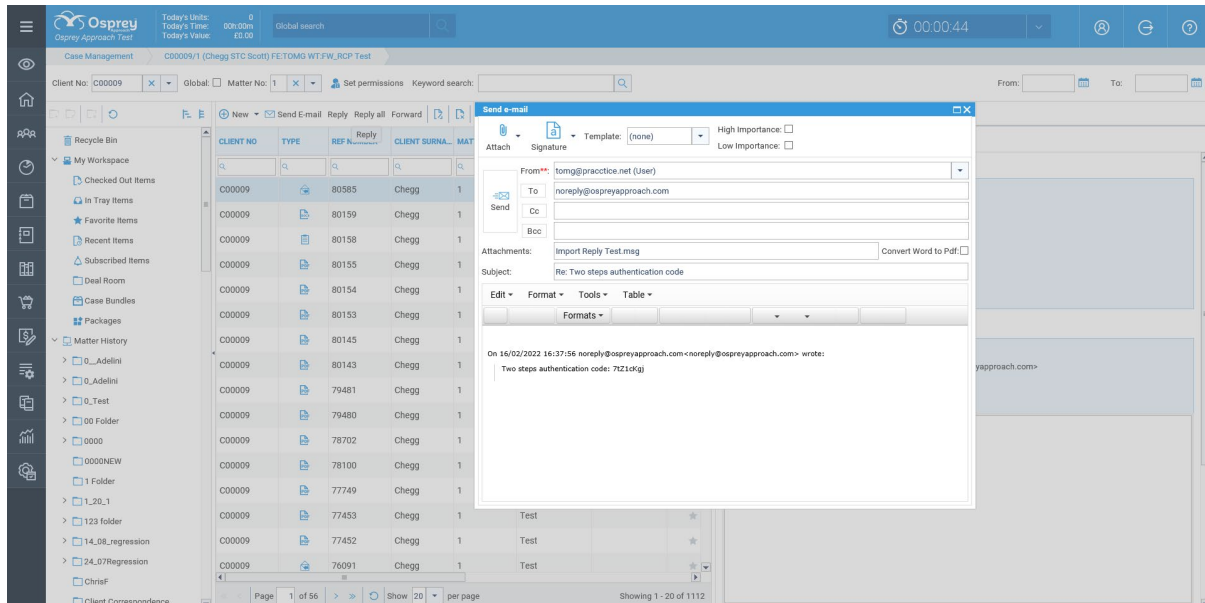
Contents

| | |
|--|---|
| Unable to reply to emails exported using the Outlook connector | 3 |
| Matter number appearing as decimal in SMS | 4 |
| Unable to use more than 100 characters in the "Display message to User" action | 5 |
| Autofiled emails could not be attached in the Outlook Add-in | 6 |

Unable to reply to emails exported using the Outlook connector

Previously, if an email was imported using the Outlook connector, users were unable to use the "reply" feature in Osprey.

In this update, you can now utilise this feature without issue.



Matter number appearing as decimal in SMS

Previously, if the merge field "Matter No" was included in an SMS message sent through Osprey, the matter number would show as a decimal e.g. CHE0001 / 1.00

In this update, the Matter Number will now show correctly e.g. CHE0001 / 1

Unable to use more than 100 characters in the “Display message to User” action

Previously, the display message to user action would only display 100 characters. This could lead to text being cut off.

In this update, the limit has been increased, so you are able to use more than 100 characters.

Auto filed emails could not be attached in the Outlook Add-in

Previously, when users utilised the auto filed feature in the Outlook add-in, they were unable to attach these emails when using the connector.

In this update, you are now able to attach any items that are in the matter history, when using the outlook add-in, including emails that were auto filed.