

# Osprey Approach: Using Include Documents to Populate Headers & Footers

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The latest version is always online at https://support.ospreyapproach.com/?p=853



Osprey's Include Documents functionality allows you to upload your header and footer into your Osprey documents. If you need to update your header or footer, you are able to upload a new version of your header or footer, instantly updating all your Osprey Document Templates.

This helps ensure all users are able to produce documents with the correct headers and footers.

Each branch can also be set up with their own headers and footer if required.

You must have your header and footer saved locally to upload them to the Include Documents area. The details must also be in the MAIN BODY of the document to be uploaded.

Graphic in Main Body of Document:



#### Graphic in Header of Document:



### Add a new Include Document

Once your header or footer document is saved locally, go to Supervisor > Include Documents.

	-
Code Setup	+
System Setup	+
Financial Setup	+
Case Management Setup	+
User Design	+
Report Setup	+
Tools & Utilities	+
Financial Periods	
CRM-AF1 Additional Rates	+
CRM Auto Posting Defaults	
Reprint CRM611 Spreadsheet	
Include Documents	
Portal Setup	+

Select New to create a new Include Document

New Export		Search	Q   ==
INCLUDE DOCUMENT ID	DESCRIPTION		

You will now be asked to enter an ID and Description for your Include Document. The Include Document ID cannot contain spaces.

🖹 Save 🚫	Cancel
Include Document ID:	NEW_HEADER
Description:	New Header

Your new header will now be visible on the Include Document screen. Right-click and select Link, as highlighted below.

INCLUDE DOCUMENT ID	DESCRIPTION
NEW_HEADER	New Header
	× Delete
	P Link

You will now be asked to select a branch. If you have just one branch, or you wish to use the same header/footer for all branches, this can be left as the top entry in your Branch list.

🔁 Export 🕥 🖹 Save 🛞 Cancel Branch: Branch 1 🗸 Document:	Browse	Search	Q ===
BRANCH ID	BRANCH		

Once a branch has been chosen, select Browse to open a file explorer window.

Select your header/footer from here and the Document field should now display the relevant file name.

BRANCH ID BRANCH	
1 Branch 1	

Click Save to upload the Include Document.

Once added, you can right-click and select View to confirm that the header has been uploaded correctly should you wish.

### Update an existing Include Document

Navigate to Supervisor > Include Documents. Right click the document you wish to update and select Link.

仚	Supervisor Include Documents	
	+ New Export	
ନ୍ଦନ		
	INCLUDE DOCUMENT ID	DESCRIPTION
Q	Footer	Footer
Ê	Header	Header
卽	NEWHEADER	🖉 Edit 🔤 ader
		X Delete
ഥ		- O Link
- 40		P Link
<b>}</b>		

To download a copy of the existing Include Document, right-click on the relevant branch, and select View. You will have options to Open or Save the document.

Supervisor	Include Documents
Export	Save Scancel Branch: Malvern V Document:
BRANCH ID	
1	Delete
	View

You may use your downloaded Include Document to make amendments. Once done, save to your local PC. This can then be uploaded, overwriting the existing Include Document.

To overwrite the Include Document, select the branch you wish to overwrite in the top section of the screen, then browse to the folder that has your new header document in it. Select the document, and then click Save.

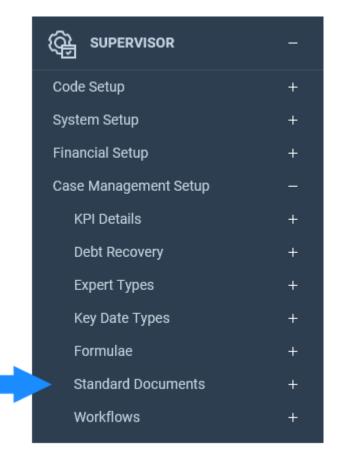
Export Save Scancel Branch: Malvern V Document: LetterView.doc	X Browse
BRANCH ID	BRANCH
1	Bucharest
2	Malvern

A prompt will appear, confirming the header is now updated.



## Linking your Include Document to your standard documents.

Navigate to Supervisor > Case Management Setup > Standard Documents area to bring up a list of all available documents on the system.



Locate the document you wish to add your header/footer to and right-click on it.

Select Fields.

WORK ID	DESCRIPTION	t.	EXPERT TYPE	COPY TO CLIENT	COPY TO ASSOCIATE
TK_PI	Blank Def 1 Sol Letter TK_PI		Solicitor	Ν	Ν
TK_PI	Blank Def 2 Sol Letter TK_PI	/ Edit	Solicitor	Ν	Ν
TK_PI	Blank Def 3 Sol Letter TK_PI		Solicitor	Ν	Ν
	•	P Fields			
		🖨 E-mails			
		£ Rate			

The letter overview will now open.

Select Include Document radio button under the Standard Document Fields to show all available Include Documents.

STANDARD DOCUM	ENT FIELDS	
○ Client ○ Dossier	○ Formula ○ Client Dossier ○ Ask  ● Include Document ○ CDS	
Available Tables		
MANAGE FIELDS		
LINK/UNLINK	FIELD	LINKED?
	NEW_HEADER	•

Left click the Link/Unlink field on the relevant Include Document and click Save.

The Linked column will now show as Green, indicating that the Include Document is now linked.

LINK/UNLINK	FIELD	LINKED?
	NEW_HEADER	•

nage not found or type unknown

Once linked, select Design Letter at the top of the screen to place the Include Document into your template.

Double left-click into the document header, or go to Insert > Header > Edit Header,

Left click within the header area of the document to ensure that your Include Document merge field is placed within the header area.

To add the merge field, go to Mailings > Insert Merge Field and locate your Include Document. These will have the prefix INCDOC\_.

welopes Labels	Start Mail Merge *	Select Recipients *	Edit Recipient List	Highlight Merge Fields		Insert Merge Field +	Provide a state   Provide a stat	Preview Results	I P Fi	1 nd Recipi heck for	ent	н	Finish & Merge →
Create		Start Mail Me	erge		Write & I	client_r	no			esults			Finish
						matter	_no						
						CALCU	JLATION_ADDRESS						
						CALCU	JLATION_FEE_EARNE	R_DESCRIP	PTION				
						CALCU	JLATION_FEE_EARNE	R_EMAIL					
						LINKN	AME_FORENAME_1						
						LINKN	AME_FORENAME_2						
						LINKN	AME_INITIALS_1						
						LINKN	AME_INITIALS_2						
						LINKN	AME_SURNAME_1						
						LINKN	AME_SURNAME_2						
						NCDO	C_NEW_HEADER						
						AutoM	lergeField						

Clicking this will insert the header into your document as shown here.

«INCDOC_NEW		
First Page Header	«MATTER_FEE_EARNER_ID»/«client_no»/«matter_no»	
Your Dof		
Tour Rei.		
5 May 2016		

You can make any further adjustments you wish.

Once complete, close the document using the X in the top-right corner.

The Osprey Save window will display. Click Save.

You may now preview the document to ensure that the header appears as needed. The above process can also be repeated for any footers which need to be included.