



Osprey Approach: Setting up InfoTrack Integration

This help guide was last updated on
Dec 20th, 2023

The latest version is always online at
<https://support.ospreyapproach.com/?p=29963>

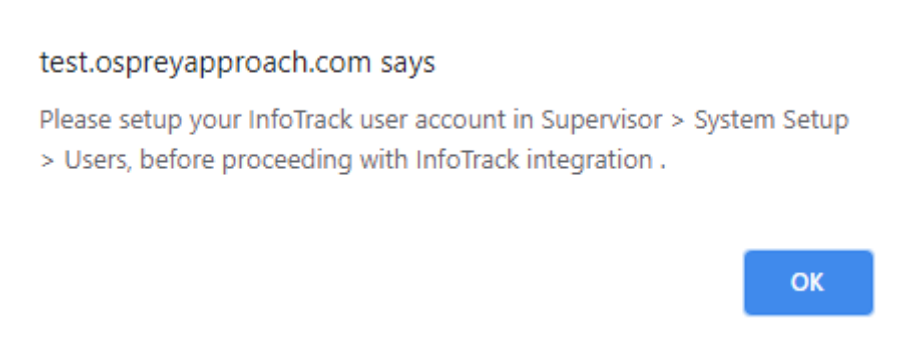
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Osprey Approach offers integration with InfoTrack, allowing you to run InfoTrack searches. To use these, a supervisor level user will need to ensure that the integration has been set up.

Setting up Credentials

If you attempt to use InfoTrack without having your InfoTrack credentials set, a warning will appear.



The credentials can be set by going to Supervisor > System Setup > Users, right click the user in question and click Edit.

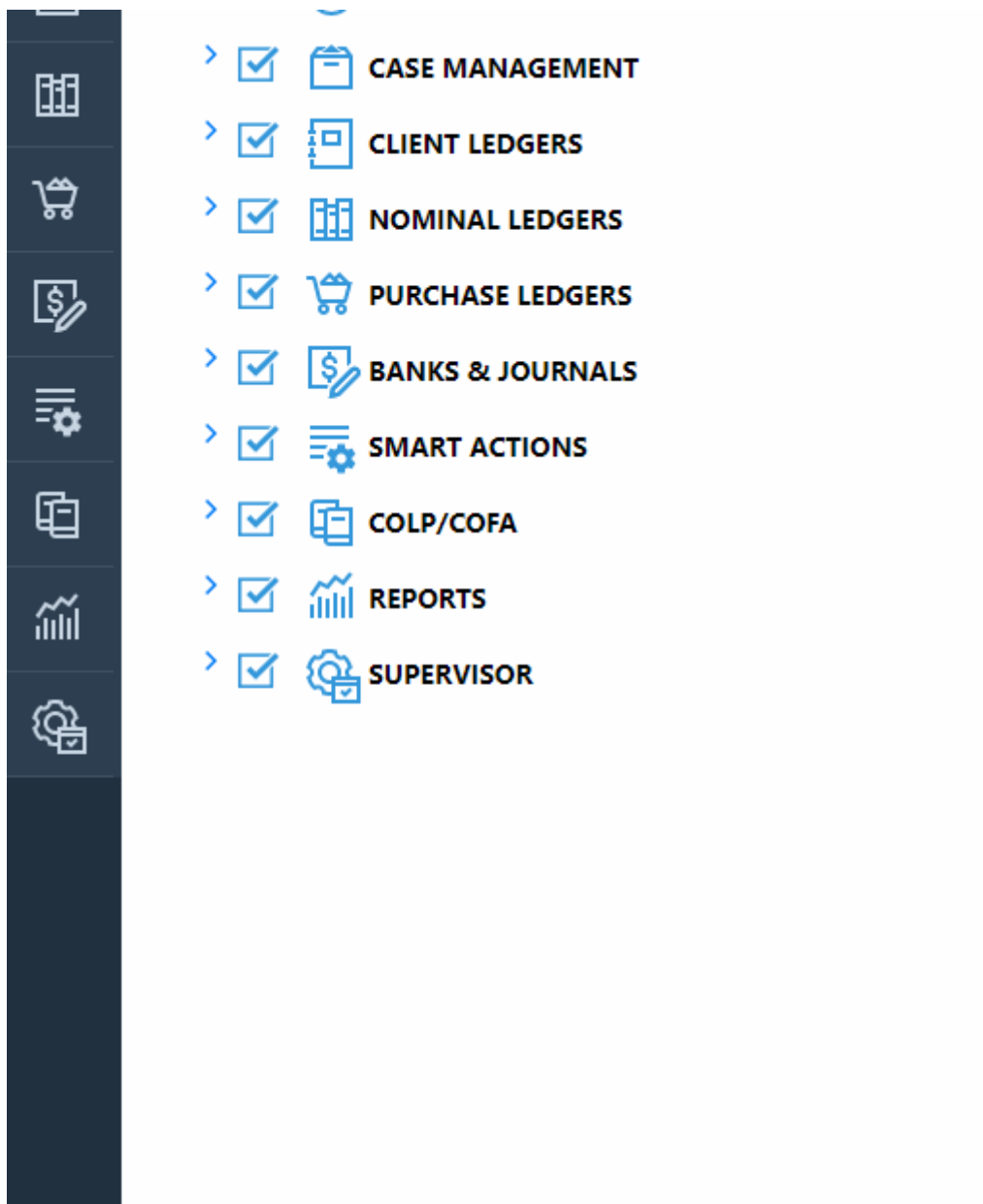
Scrolling to the bottom of the page you can fill in the InfoTrack credentials and then click Save at the top.

InfoTrack Account

Username:	<input type="text"/>	
Password:	<input type="password"/>	


InfoTrack Mapping

You can map the Osprey fields to the fields of InfoTrack, automatically populating the InfoTrack screen. Select Supervisor > Case Management Setup > InfoTrack Field Mapping



Select the InfoTrack Field.


Supervisor > Case Management Setup > InfoTrack Field Mapping

 Add field mapping


InfoTrack Fields	Matter type	▼
<input checked="" type="radio"/> Client <input type="radio"/> Dossier		
Available Tables	accuser	▼
Available Fields	EMAIL_ADDRESS	▼


Choose either Client or Dossier and then select the appropriate Available Table and Field to map to.

Add field mapping

InfoTrack Fields Matter type 



☒ Client ☐ Dossier

Available Tables accuser 

Available Fields EMAIL_ADDRESS 

1 2 3 4 5 6

Click Add field Mapping. The mapping will appear underneath, repeat the process with any further fields.

INFOTRACK FIELD DESCRIPTION	TABLE NAME	FIELD NAME	DELETE
Matter type	ALEXHTEST1	AEH_SOL_1_REF	
Property 2nd purchaser address building name			
Property 2nd purchaser address county			