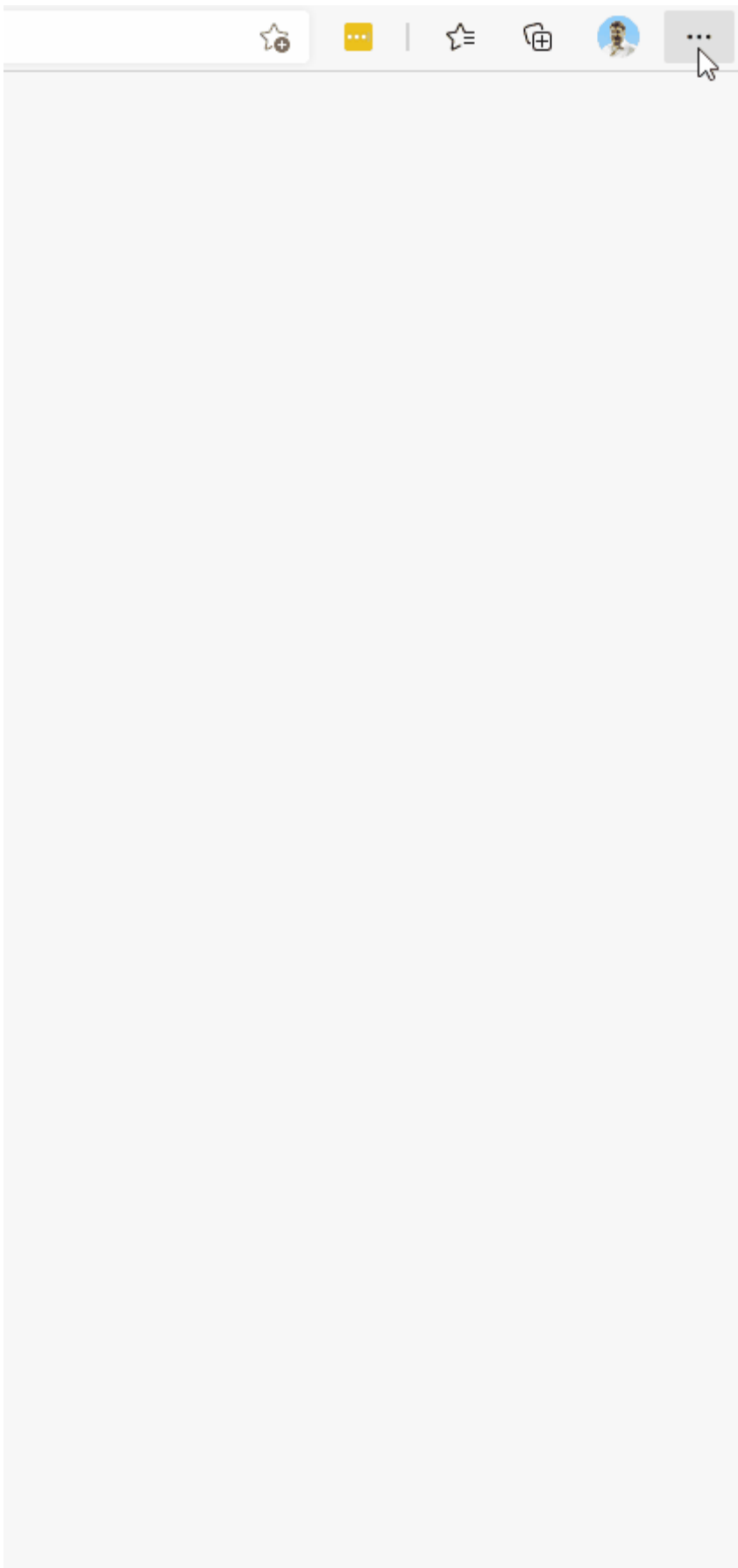# Osprey Approach: Preventing Internet Explorer re-launching in Microsoft Edge

This help guide was last updated on
Jan 4th, 2023

The latest version is always online at
https://support.ospreyapproach.com/?p=34239

Osprey™
Approach

If you experience issues with Osprey not signing in and opening new tabs instead of allowing you to enter the 2FA code, or you wish to use Internet Explorer for Osprey to enable access to the Silverlight functionality, follow the steps below.

In Edge, click the ellipsis > Settings

Settings

Search settings

- **Profiles**
- Privacy, search, and services
- Appearance
- On start-up
- New tab page
- Share, copy, and paste
- Cookies and site permissions
- Default browser
- Downloads
- Family safety
- Languages
- Printers
- System
- Reset settings
- Phone and other devices
- About Microsoft Edge

Select Default browser

Internet Explorer compatibility

Let Internet Explorer open sites in Microsoft Edge ⓘ

When browsing in Internet Explorer you can choose to automatically open sites in Microsoft Edge

Always ∨

Allow sites to be reloaded in Internet Explorer mode ⓘ

When browsing in Edge, if a site requires Internet Explorer for compatibility, you can choose to reload it in Internet Explorer mode

Using the dropdown list change Always to Incompatible sites only (Recommended)