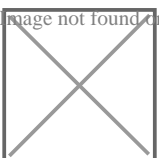


# Osprey Approach: Settlement

This help guide was last updated on  
May 12th, 2020

The latest version is always online at  
<https://support.pracctice.com/?p=16420>

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## Task 1 Part 36 Offer

### Allocate a Custom Questionnaire

Enter the details for the Part 36 Offer. This information is used to pre-populate letters and fields:

Part 36 Offer - Def 1?    Part 36 Offer - Def 2?    Part 36 Offer - Def 3?

Please Select	Please Select	Please Select
Damages	Damages	Damages
Liability	Liability	Liability
Breach of Duty	Breach of Duty	Breach of Duty

↩

Period for response to part 36 offer (days)

Please Select
23 Days
4 Month 23 Days

### Send Standard Letter

Def 1 Sol Part 36 Offer on Damages

Criteria Set – Will only run if Def 1 offer relates to Damages

### Send Standard Letter

Def 2 Sol Part 36 Offer on Damages

Criteria Set – Will only run if Def 2 offer relates to Damages

### Send Standard Letter

Def 3 Sol Part 36 Offer on Damages

Criteria Set – Will only run if Def 3 offer relates to Damages

### Send Standard Letter

Def 1 Sol Part 36 Offer on Liability

Criteria Set – Will only run if Def 1 offer relates to Liability

### Send Standard Letter

Def 2 Sol Part 36 Offer on Liability

Criteria Set – Will only run if Def 2 offer relates to Liability

**Send Standard Letter**

Def 3 Sol Part 36 Offer on Liability

Criteria Set – Will only run if Def 3 offer relates to Liability

**Send Standard Letter**

Def 1 Sol Part 36 Offer on Breach of Duty

Criteria Set – Will only run if Def 1 offer relates to Breach of Duty

**Send Standard Letter**

Def 2 Sol Part 36 Offer on Breach of Duty

Criteria Set – Will only run if Def 2 offer relates to Breach of Duty

**Send Standard Letter**

Def 3 Sol Part 36 Offer on Breach of Duty

Criteria Set – Will only run if Def 3 offer relates to Breach of Duty

**Add an automatic keydate to matter**

Chase 36 – 23 Days

Has the part 36 offer been accepted?

Criteria Set – Will only run if period for response to offer equals 23 days

**Add an automatic keydate to matter**

Chase 36 – 146 Days

Has the part 36 offer been accepted?

Criteria Set – Will only run if period for response to offer equals 146 days

**Task 2** **Costs**

**Allocate a Custom Questionnaire**

Enter the details for the Part 47.19 Offer. This information is used to pre-populate letters and fields:

Part 47.19 Offer - Def 1?

Please Select

Yes

No

Part 47.19 Offer - Def 2?

Please Select

Yes

No

Part 47.19 Offer - Def 3?

Please Select

Yes

No

**Open a Read-Only Doc**

EX160(a) Free Remission

**Send Standard Letter**

Def 1 Sol Part 47.19 Offer

Criteria Set – Will only run if Def 1 has made a part 47.19 offer

**Send Standard Letter**

Def 2 Sol Part 47.19 Offer

Criteria Set – Will only run if Def 2 has made a part 47.19 offer

**Send Standard Letter**

Def 3 Sol Part 47.19 Offer

Criteria Set – Will only run if Def 3 has made a part 47.19 offer

**Add an automatic keydate to matter**

Chase Sol – 21 Days

Has defendant 1 agreed to CPR 47.19?

Criteria Set – Will only run if Def 1 has mad a part 47.19 offer

**Add an automatic keydate to matter**

Chase Sol – 21 Days

Has defendant 1 agreed to CPR 47.19?

Criteria Set – Will only run if Def 1 has mad a part 47.19 offer

**Add an automatic keydate to matter**

Chase Sol – 21 Days

Has defendant 1 agreed to CPR 47.19?

Criteria Set – Will only run if Def 1 has mad a part 47.19 offer